



भा0कृ0अनु0प0-राष्ट्रीय पादप जैव प्रौद्योगिकी संस्थान
लाल बहादुर शास्त्री भवन, पूसा परिसर,
नई दिल्ली-110012

ICAR-National Institute for Plant Biotechnology
Lal Bahadur Shastri Building, Pusa Campus,
New Delhi-110012



NOTICE INVITING E-TENDER

Tender No:6-57/18-NIPB

Date: 14-05-2019

Electronic bids are invited through website <https://eprocure.gov.in> under two bid systems from eligible domestic bidders registered in India for **Annual Rate Contract for Supply of Liquid Nitrogen Gas** at ICAR -NIPB, New Delhi.

Critical Dates

| | | |
|--|--|--------------|
| Date of publishing | 14-05-2019 | (16:00 hrs.) |
| Bid Document Download Start Date (online) | 15-05-2019 | (09:30 hrs.) |
| Prebid Meeting | 22-05-2019 | (11:00 hrs.) |
| Bid Submission Start Date(online) | 15-05-2019 | (11:00 hrs.) |
| Bid Submission End Date(online) | 03-06-2019 | (11:00 hrs.) |
| Receipt of Tender fees and EMD at NIPB, New Delhi | 03-06-2019 | (11:00 hrs.) |
| Date of Technical Bid Opening(online) | 04-06-2019 | (11:00 hrs.) |
| The Tender document is also available at our website | www.nipb.res.in | |
| Address for Communication- Sr. Administrative Officer, LBS Building, Room No. 232, Pusa, IARI, New Delhi. Phone No. 011-25843533, 25841787 extension 295 | | |

Tender Fees: Exempted and details of EMD/Performance Guarantee is given below: -

| S. No. | Name of Gas | EMD | Performance Guarantee |
|---------------|--------------------|-------------|------------------------------|
| 1. | Liquid Nitrogen | Rs. 5,000/- | Rs. 30,000/- |

The EMD should reach this office drawn in favour of Director, ICAR Unit-NIPB, New Delhi on or before **03/06/2019 (11:00 hrs.)**. The Earnest Money Deposit may be submitted in form of Demand Draft/ Fixed Deposit Receipt.

Tel.No: 011 – 25843533, 25841787 Extension: - 295

Tel No: 011 – 25842150

Telefax : 011-2584 3984

CPPP Helpline No : 1800-3070-2232, 0120-4200462, 0120- 4001002

Email: rajeshksharma1959@gmail.com

Institute Website: www.nipb.res.in

For and behalf of Director

Place: New Delhi

Date : 14-05-2019

The following information is required for entering into Annual Rate Contract Supply of Liquid Nitrogen Gas for ICAR-NIPB, New Delhi

| | | |
|-----|---|--|
| 1. | Name & full address of the applicant (in Block Letters) | |
| 2. | Name & Serial No for which rate contract is proposed to be provided by the firm. (See Annexure) | 1. Refilling of Liquid Nitrogen tank |
| 3. | If the firm is under Rate Contract with other Govt. Department/Research institute, give details along with certified copies of the rate contract issued by the Department/Institute. | Attach as Annexure |
| 4. | Enclose a list of users of their services and the quantum of services provided by them to the customers during the last two years as on 31-03-2019 | Attach as Annexure |
| 5. | Annual Turnover of the firm/company during the last 3 financial years. To support the claim provide a Certificate of CA. <u>(No need to provide copies of balance sheet)</u> | 2015-16Rs. _____ lacs 2016-17Rs. _____ lacs 2017-18 Rs. _____ lacs |
| 6. | Whether the firm is registered under Company Act 1956? Or a proprietary firm or Partnership firm. If yes, enclose certified copies of the Registration. | |
| 7. | In case, the firm is registered with other Govt. Dept. Agency/Central Purchase Organization (e.g. DGS&D), the same may be stated with documentary evidence. | |
| 8. | If the firm is agent of a Foreign Principal then kindly state whether the Agency is enlisted under the compulsory Enlistment scheme of the Department of Expenditure, Ministry of Finance, with Central Purchase Organization (e.g. DGS&D) if so, provide the Registration details. | |
| 9. | a) Certified copies of GST Registration No. with date of validity. | |
| 10. | State whether business/dealing with you have been currently banned by any Ministry/ Dept. of Central Govt. or any State Govt. if so, give details. | |
| 11. | Please indicate Name and full address of your Banker. | |
| 12. | Trade Discount along with certificate for not giving higher discount to any other Departments. | |
| 13. | Any other information vital for entering into rate contract. | |

Note:- In pursuance of CVC guidelines as circulated vide circular no 03/01/2012, the Commission has decided that in all cases of procurement.

- a) In a tender, either the Indian agent on behalf of the Principal/OEM or Principal/OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender.
- b) If an agent submits bid on behalf of the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product.

Date:

Signature of the Applicant

Annexure-I

Description of Services for **Annual Rate Contract for Supply of Liquid Nitrogen Gas** for NIPB New Delhi

Scope of work*

| S. No. | Description | Average requirement (Approx) |
|---------------|--|-------------------------------------|
| 01 | Liquid Nitrogen to be refilled in available container. | Atleast once in weekly |

Note: Estimated requirement may be decrease or increase depending upon actual requirement.

*Quantity will not be fixed every time. Vendor should come with a bigger tank and fill all the empty small tanks on alternate days. Aprox. Vol. may vary from 5ltr. to 50ltrs.

or

Alternately vendor can take the empty Cylinders (5 ltr. to 50 liters) and fill them and should return on next working day.

TERMS & CONDITIONS FOR RATE CONTRACT

1. Tender shall be submitted in official tender format only on CPPP. If submitted in any other form the same shall be summarily rejected.
2. The tender should be filled in and submitted strictly in accordance with the instructions laid down on CPPP Portal, otherwise the tender is liable to be ignored.
3. The tender must be addressed to the Director, NIPB, LBS Building, New Delhi and be deposited online on CPPP. The Tenders will be opened online on CPPP only.
4. The Excise Duty if applicable (with percentage) should be clearly indicated in the offer. The Institute is exempted from the payment of Excise Duty and the exemption, wherever applicable, will be availed by providing ED Exemption Certificate with each order.
5. Director, NIPB, New Delhi shall in no way be responsible for any default with regard to any statutory obligation and the supplier will indemnify in case of any damage or liability. which may arise on account of action of the OEM.
6. The firms must enclose details of agreement made by Company for the last three years along with proof with different Ministries/Department/ICAR Institute, if the firm has rate contract for supply of Liquid Nitrogen Gas.
7. The Vendor must have PAN/GST No. and should be registered for GST and should enclose copies of relevant certificates.
8. All firms who participate in tender process while submitting their quotations, shall give a Affidavit to the effect that they have not been banned/blacklisted by any authority/Ministry/Dept. in the past. If the firm has been banned/Blacklisted by any authority/Ministry/Department of Government of India, the same should be mentioned in the bid.
9. In case L-1 is more than one, the order for supply shall be equally distributed between them and the decision of Director, NIPB, New Delhi will be final.
10. Tenderer may please quote their unconditional rates online on CPPP in BOQ format provided there in. The quoted price should clearly indicate the details of taxes also. No other charges will be payable like transportation, fare etc. for providing the services to NIPB.
11. The rate quoted shall remain in force for the full period of contract. It may specifically be noted that no changes/escalations in the accepted rate shall be allowed during currency of the contract.
12. The firms may be OEM or if authorized dealer, the firms will have to enclose a copy of Authorization Certificate from the manufacturer duly signed in ink.
13. The Annual Contract shall be operative immediately after award of the contract. The Director shall, however, have right to terminate the contract at any time if the service of the firm is found unsatisfactory In this respect the decision of the Director will be final and binding on the contractor.
14. The contractor shall arrange to get the character and antecedents of workers/labourers verified from Police Authority before deployment and their full particulars shall be furnished to the Director, NIPB, New Delhi.
15. The prospective bidders are free to seek any clarification relating to the requirement of the Department. For this purpose, New Delhi-110012, (Telephone No. 011-25843533 or 25841787 Ext. 295) may be contacted or may meet with prior appointment on any working day as detailed in Notice Inviting Tender and as per pre bid meeting.
16. The contract shall normally be awarded to the lowest evaluated bidder whose bid has been found to be responsive and who is eligible/qualified to perform the contract satisfactorily as per the terms and conditions incorporated in the tender document. The Department reserves the option to select more than one firm for award of contract to ensure uninterrupted supply during the currency of the contract.
17. The successful firm would be required to deposit a Performance Security as stated in Notice Inviting Tender Page in the form of Bank Guarantee pledged in the name of "The Director, ICAR Unit, NIPB, New Delhi within ten days from the dated of awarding the contract.

- However, in case the services of the firm are not found satisfactory during AMC period the Bank Guarantee will be encashed.
18. If the supplier fails to supply the goods/gases in the stipulated time or if the quality of the gas is not as per the approved/required norms. The Department shall be free to make necessary procurement of gas from the market at the suppliers risk and cost which shall be recoverable from his pending bills or performance security besides resulting in cancellation of the contract. In case of any deficiency in service, a penalty of 5% of the total amount of the bill for the relevant period will be imposed.
 19. All matter/disputes pertaining to the tender and resultant contract shall be settled by the Director, NIPB, New Delhi or officer nominated by him for the purpose. The contract terms are interpretable under the applicable India Law subject to the jurisdiction of NCT of Delhi. In case, the same is not settled at this level, the matter will be referred to sole arbitrator to be approved by Secretary, ICAR, Krishan Bhawan, New Delhi.
 20. The tenderer should enclose a signed copy of the terms and condition stipulated for award of the contract conveying his acceptance of the same.
 21. The rates may be quoted as per Annexure-III, Taxes (GST) if any, may be specifically and separately indicated in the quotation. The NIPB being a Research Institution is eligible for concessional GST of 5% which can be given after the supply is made and bill is presented.
 22. The selected firm will raise the bills on monthly basis.
 23. All the tenderers are requested to read and understand the terms and conditions of the contract as detailed out in the foregoing paragraphs before sending their quotations, as no change or violation of the aforesaid terms & conditions are permissible once the quotation is accepted by this Institute.
 24. Director, NIPB reserves the right to reduce or terminate the period of contract or to extend its duration up to 1 (One) year in the interest of the Institute, for any justifiable reasons, not mandatory to be communicated to the tenderer.
 25. The Liquid Nitrogen gas should be 99.99% pure.
 26. The Gas will be received in the cold liquid nitrogen containers and will be measured as per the capacity of the containers in liters. It will be the duty of concerned officer/officials to provide the cold containers to the supplier.
 27. The supplier should supply LN-Liquid Nitrogen gas to the indenter within 5 days from the date of order.
 28. If the supplier fails to supply gas within stipulated time, then the indenter can purchase gas from any other source and the difference of market rate and approved rate and approved rate will be recovered from the pending payment or the security deposit.
 29. No payment will be made in advance even through Bank, but, the payment will be released through the mode of E-payment only after receiving goods in full and in satisfactory conditions. Triplicate pre-receipted bills duly revenue stamped, where ever required should be sent to the concerned Division for payment together enclosing proof of delivery.
 30. Payment will be made according to the current price list as accepted by the Institute under rate contract and no price revision in rate (on higher side) will be accepted during the period of rate contract.
 31. The firms and their authorized Distributors/Dealers (if any) must enclose separately an undertaking duly attested by the Notary Public on the non-judicial stamp paper worth Rs. 100/- with Annual rate contract offer to ensure compliance of terms and conditions of the rate contract with the Institute during the validity period of the rate contract. Non-compliance of these terms and conditions shall be liable to forfeiture of the security money or black listing of the firm for dealing in future or both or any other action as deemed fit with the approval of Director and decision in this regard shall be final.
 32. Supply should be made in full against the order and no part supply will be accepted.
 33. Printed and bounded current effective price list duly signed & certified by the authorized signatory must be submitted with the proposal if the firm has.
 34. Discount, if any, on the ruling prices may be mentioned clearly with trade discount certifying that higher discount is not given to any other Department as offered.

35. In case of discrepancy between unit prices & total price, the unit price shall prevail.
36. The order will be placed as per requirement irrespective of value or the order.
37. A Certificate is to be given by the applicant that the price list supplied is the only one in circulation.
38. Essentiality criteria for opening of financially bid has been stated in Annexure-IV. The bidder must provide the information and enclose document in support of it. In absence of incomplete to information the other shall be rejected. therefore, the bidder may ensure that he has completed the Annexure-IV together with supporting documents for consideration of his bid.

FINANCIAL BID

Proforma for submission of Annual Rate Contract for Supply of Liquid Nitrogen Gas

| S. No. | Particulars | Average requirement | Rate per liter | |
|------------------------------------|--|----------------------------|-----------------------|--------------|
| | | | Figure | Words |
| 1. | Liquid Nitrogen to be refilled in available container. | Atleast once a week | | |
| GST chargeable (in percent) | | | | |

*Rate should be valid for one year with option to extend the Annual Rate Contract for another one year with mutual consent.

*The lowest bidder shall be identified for entering into annual rate contract for each item separately.

Essential Criteria for opening of financial bid

**CHECK LIST OF DOCUMENTS TO BE UPLOADED FOR CONSIDERING OF
OPENING OF FINANCIAL BID.**

| S. No. | Description | Please Indicate Requisite Information | Page No. of Attached Proof |
|---------------|--|--|-----------------------------------|
| 1. | EMD | | |
| 2. | Name, Address, Phone No. of company on letter head with email. | | |
| 3. | The firm should enclose a list of users of their services along with Contact Number, Email ID and the quantum of services provided by them to the customers during the last two years (Annexure-V) | | |
| 4. | Firm Registration certificate | | |
| 5. | PAN Number | | |
| 6. | GST Number | | |
| 7. | It should not have been black listed by Govt. organization and an Notarized Affidavit for that should be given* | | |
| 8. | Acceptance of terms and condition | | |
| 9. | Authorization from the manufacture OEM or if it is OEM than proprietary for owning the trade mark. | | |
| 10. | The Firm should have annual turnover of Rs. 10 lakhs or more for last three year each (2015-2016, 2016-2017, 2017-2018) To support the claim provide a Certificate of CA. <u>(No need to provide copies of balance sheet)</u> | | |

* Scanned copy EMD/NSIS/SSI/exemption copy be upload and head copy be submitted to office.

In absence of any of the document information not been provided from (1) to (11) bid, the financial bid shall not be opened.

Note:- All documentary proof to be enclosed for above items failing which, quotation will be rejected forthwith.

I hereby agree to abide by all the terms and condition of the tender document.

Annexure-VI

**AFFIDAVIT REGARDING BLACKLISTING/ NON-BLACKLISTING FROM
TAKING PART IN GOVT.TENDER***

**(To be executed on Rs.10/- Stamp paper & attested by Public Notary/Executive
Magistrate by the bidder)**

I / We Proprietor/ Partner(s)/ Director(s) of M/S. _____ hereby
declare that the firm/company namely M/S. _____
has not been blacklisted or debarred in the
past by NIPB New Delhi or any other Government organization from taking part in Government
tenders.

Or

I / We Proprietor/ Partner(s)/ Director(s) of M/S. _____ hereby declare
that the firm/company namely M/S. _____

was blacklisted or debarred by NIPB New Delhi, or any other Government Department from
taking part in Government tenders for a period of _____ years w.e.f. _____
_____.

The period is over on _____ and now the firm/company is entitled to take part in
Government tenders. In case the above information found false I/We are fully aware that the
tender/ contract will be rejected/cancelled by NIPB New Delhi, and EMD/SD shall be forfeited.
In addition to the above, NIPB New Delhi, will not be responsible to pay the bills for any
completed/ partially completed work.

Signature _____

Name _____

Capacity in which assigned: _____

Name & address of the firm: _____

Date:

Signature of Bidder with Seal.

*Scanned copy be uploaded and original may be submitted to NIPB before the date of opening of bid.

Benefits to Micro and Small Enterprises (MSEs)

With reference to the Order of the Ministry of MSME, under the Public Procurement Policy March 2012, Micro and Small Enterprises shall be entitled for benefits, subject to terms and conditions, as under:

1) **Qualifying Criteria for MSEs, SC/ST Vendors:**

a. MSE bidders must submit registration certificates from any of the following (or any other body specified by the Ministry of MSME):

- ➡ National Small Industries Corporation (NSIC)
- ➡ District Industries Centres (DIC)
- ➡ Coir Board
- ➡ Khadi and Village Industries Commission (KVIC)
- ➡ Khadi and Village Industries Board (KVIB)
- ➡ Directorate of Handicrafts and Handloom

b. SC/ST owned enterprises (i.e. SC/ST proprietorship, or holding minimum 51% shares in case of Partnership/Private Limited Companies) shall additionally submit relevant SC/ST certificates issued by any of the following:

- ➡ District/Additional District Magistrate/ Collector/ Deputy Commissioner/ Additional Deputy Commissioner/Deputy Collector/1st Class Stipendiary Magistrate/Sub-Divisional Magistrate/Taluka Magistrate/Executive Magistrate/ Extra Assistant Commissioner
- ➡ Chief Presidency Magistrate / Additional Chief Presidency Magistrate / Presidency Magistrate
- ➡ Revenue Officer not below the rank of Tahsildar
- ➡ Sub-Divisional Officer of the area where the individual and/or his family normally resides

c. The registration shall be valid as on date of placement of order. A self-attested photocopy of the relevant certificate shall be submitted as a support document.

d. The registration must be for the items/category of items/services relevant to the tendered items/category of items/services.

2) **Purchase Preference for MSE:**

In tenders, where the L-1 (evaluated price) bidder is a non-MSE, up to 20% of the tendered quantity shall be allowed to be supplied by participating MSEs provided that the tendered quantity is divisible into two or more orders and adequate for the

purpose; all qualifying bidders have agreed for acceptance of part-order quantity and participating MSE matches the L1 rate.

A share of 4% out of this 20% shall be allowed to be supplied by participating MSEs owned by Scheduled Cast/Scheduled Tribe Entrepreneurs. In the case of an SC/ST owned MSE failing to participate in the tender or not meeting the tender requirements, this 4% sub-target shall be met by other participating MSEs. The above shall be subject to that the participating MSE (including SC/ST) bidders shall have quoted a price within +15% of the L1 bid price and further that they shall agree to match their quoted price with the L1 price.

In case that two or more MSEs are within the L1 + 15% band, all such MSEs will be offered the opportunity to match the L1 rate and 20% of the order will be shared equally by them.

Where the MSE is SC/ST owned, they shall be exclusively awarded a share of 4% of the above 20% in addition to equally sharing the balance 16% with other non-SC/ST MSEs. In case of more than one SC/ST MSE matching the L1 price, they shall equally share 4% of the order, and additionally share the balance 16% with other non-SC/ST MSE bidders.

3) Exemption from Earnest Money Deposit (EMD) / Tender cost and Security Deposit (SD) for MSE:

- a. Tenders shall be provided free of cost and tender documents are downloadable from the websites of NIPB (<http://www.NIPB.res.in>) and the Central Public Procurement Portal (CPPP) (<http://www.eprocure.gov.in/epublish/app>)
- b. MSE units qualifying as at (point no. 1) above shall be exempt from paying EMD.
- c. Additionally, MSEs registered with NSIC shall be exempt from paying Security Deposit up to the monetary limit mentioned in the certificate.

Instructions for Online Bid Submission

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “**Online bidder Enrollment**” on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as “offline” to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.

- 6) The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 7) All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 7) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 8) Upon the successful and timely submission of bids (i.e. after Clicking "Freeze Bid Submission" in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
- 9) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.
